

1. Involve parents and families as partners in the education of their children, providing an open, responsive, and welcoming environment that treats all people with respect, dignity, and courtesy.

Indicators

- The five customer service standards of responsiveness, accuracy, availability, partnership, and advice will be used to determine current client satisfaction through surveys.
- ~~▪ Each student will have a parent/guardian involved with the development of the student's individual learning plan.~~

Student Learning Plans are covered in a Goal 2. Responsibility to the Community indicator and has been removed from the Community Relations monitoring report.