

## MINUTES

### Fairfax County School Board

#### Gatehouse Administration Center I

Work Session No. 83/Operational Expectations

April 14, 2008

#### 83.01 Call to Order and Announcements

Meeting Manager Jane Strauss convened the meeting at 10:03 a.m. with the following Board members present:

Elizabeth T. Bradsher (Springfield; arr 10:10 a.m.)  
Brad Center (Lee)  
Stuart Gibson (Hunter Mill; ABSENT)  
Martina A. Hone (At Large)  
Kaye Kory (Mason)  
Ilryong Moon (At Large)

Phil Niedzielski-Eichner (Providence; ABSENT)  
James L. Raney (At Large)  
Kathy Smith (Sully; arr 10:10 a.m.)  
Dan Storck (Mount Vernon)  
Jane K. Strauss (Dranesville)  
Tessie Wilson (Braddock)

Also present were Division Superintendent Jack Dale; Executive Assistant and Clerk of the Board Pam Goddard; Deputy Executive Assistants and Deputy Clerks of the Board Pat Charbonneau and Linda Sabo; Executive Administrative Assistant Yvette Rhodes; Chief of Staff Chris Donohue; Assistant Superintendent of Communications and Community Outreach Barbara Hunter; Director of Government Relations Michael Molloy; Special Projects Administrator for Business and Industry Relations Jay Garant; and certain other individuals. The Student Representative to the School Board James Rosenquist was absent.

#### DISCUSSION

#### 83.02 Community Relations Monitoring Report (Exhibit A)

Mr. Center moved, and Mr. Storck seconded, that the Board accepts the Superintendent's Community Relations Operational Expectations Monitoring Report and finds that each indicator is acceptable.

There was discussion that the Superintendent had marked Operational Expectation #1 unacceptable because the customer survey would not be implemented until the 2008-2009 school year.

Mrs. Kory moved, and Mrs. Wilson seconded, to amend the motion to state that operational expectation # 1 was unacceptable. The motion **passed 9-0-1**, with Mr. Center, Ms. Hone, Mrs. Kory, Mr. Moon, Mr. Raney, Mrs. Smith, Mr. Storck, Mrs. Strauss, and Mrs. Wilson voting "aye"; with Mrs. Bradsher abstaining; and with Mr. Gibson and Mr. Niedzielski-Eichner absent.

## FAIRFAX COUNTY SCHOOL BOARD

Work Session No. 83/  
**Operational Expectations**

2

April 14, 2008

There was further discussion of the report.

- consensus that staff would establish a system by May 2008 to capture and track data on requests, complaints, and compliments;
- 2008-2009 monitoring report would include an indicator to measure performance relating to the timely update of the FCPS web site;
- suggestion that operational expectation # 5 might include an indicator to measure outreach efforts to media serving non-English speaker communities; and
- agreement that the Board would meet to discuss community activities and events relating to operational expectation # 8 by July 2008.

The motion, as amended, that the Board accepts the Superintendent's Community Relations Operational Expectations Monitoring Report and finds that each indicator is acceptable, with the exception of operational expectation # 1, which was unacceptable, passed 10-0, with Mrs. Bradsher, Mr. Center, Ms. Hone, Mrs. Kory, Mr. Moon, Mr. Raney, Mrs. Smith, Mr. Storck, Mrs. Strauss, and Mrs. Wilson voting "aye"; and with Mr. Gibson and Mr. Niedzielski-Eichner absent.

The meeting was adjourned at 11:20 a.m.