What If...

Parents can’t print Unique Key or forgets to take it to the school?
Follow these directions after the online registration process has been completed.

When the parent is completing the online registration, their printer malfunctions, such as runs out of ink or is broken, what should they do?

After completing the registration process, the parent is sent an email with a unique key that is used to complete the validation at the school. If they are unable to print when they initially registered, parents can print the unique key at another location from the email that was sent. Parents can also write the unique key on a piece of paper and bring that to any FCPS school for validation.

The parent forgets to bring the unique registration key to the school?

If the parent forgets to print or write down the unique key, the School Support Validator will be able to look up the unique key and complete the account validation. The parent needs to be sure to go to the school of the child whose name they entered when they registered for the account. For example, if the parent used their Canterbury Woods child’s name and ID during registration, the parent would need to go to Canterbury Woods to complete the validation, even if the parent has children at other FCPS schools.