Getting Started with Family Connection

Family Connection supports academic and career planning for middle and high school students.

After logging into FCPS 24-7 Learning Parent View, on the My FCPS Parent tab locate the Family Connection module.

A “Welcome to Family Connection!” page will pop up. If the computer has pop up blockers activated, the window will not show. The pop up blockers will have to be inactivated on the computer to view Family Connection.

Things to remember:

- Only parents with middle or high school students will see student names in the Family Connection module.
- If a parent clicks on a student name and receives any of the following errors, the parent will need to put in a Parent Support ticket at: http://www.fcps.edu/is/instructionaltechnology/247help/parents.shtml.
  - Student not showing in the Family Connection module
  - The wrong school appears on the Welcome to Family Connection page
  - Unsuccessful connecting to Family Connection
- If the parent has questions about the data that has been entered, they should contact the student’s counselor for additional information.