Steps to change a parent’s email address in Family Connection:

Step 1: login to Parent View account
Step 2: under “My Information” click on “Change Email address”
Step 3: to change email address enter correct email address
Step 4: click submit
Step 5: click on student's name under Family Connection

Email will now be received at the new email address from Family Connection. All steps must be completed or the email address in Family Connection will not be updated.

This can be verified when in Family Connection by:

Step 1: click on the "about me" tab
Step 2: click on the "my profile" link

NOTE: Changing the email address through Parent View’s “Change Email address” feature only changes the email address used in FCPS 24-7 Learning and Family Connection. This does not change the email address used for Keep In Touch communication.

Updating weCare@School with the correct email address will ensure better communication via Keep in Touch and the student’s school.