

**ISP (Internet Service Provider) Parental Controls**

**1. AOL (www.aol.com):**

- a. For help activating parental controls go to Keyword: help and live chat with someone that walks you through the activation process.

Monitor online activity with AOL Guardian: Opt for AOL® Guardian e-mail "report cards" that show your kids' Web surfing, e-mail and IM activity.

Online Timer limits kids' time on AOL: Customize when and how much your kids access AOL. Set controls by day, time of day or session length.

Approve e-mail contacts. Help your child interact with friends by creating a list of approved e-mail addresses.

Manage settings away from home. Access Parental Controls remotely via AOL.com. You don't have to be there to monitor your kids' activity and Internet safety on AOL.

Limit access to other software: Internet Access Controls help "lock down" your PC to keep kids from surfing with external browsers.

IM and Chat Controls: The AOL® service helps keep your children safer from online predators, letting you decide who can send them instant messages, and whether or not they can use enhanced features like video, voice and file sharing-over-IM. You can even limit them to chat rooms that are 100% monitored, so you know they're safer even when you can't be there to keep an eye on them.

**2. Comcast (www.homenetworking.comcast.net/learnmore.asp)**

- a. To access the parental controls offered by Comcast, customers must subscribe to Home networking-this means that if you only have one computer with internet access in your home, Comcast *does not* provide parental controls!
- b. The above link provides parents with step by step directs on how to activate the following features:

Internet Access Time Limits: With Internet Access Time Limits you can block specific computer(s) from accessing the Internet on selected days and times.

Website Blocking: Web site Blocking enables the primary user to block access to specific Internet Web sites either by key word or a specific Web site address.

Internet Activity Log: Logs websites visited

**3. Verizon (http://help.yahoo.com/verizon/tutorials)**

- a. The above link provides tutorials to set the controls listed below
- b. To receive these Parental Controls is costs \$5.00/month for 1 computer and \$8.00 for 3.

Access Levels: Set age appropriate access to websites

Web filter: Can block sites using keywords or web address

Email Access: limit the people that your children send to and receive mail from

Messenger Access: Can completely block chat or limit who your child can chat with

Report Cards: weekly summary of your child's online activities (can access online; not emailed to you)

Permission Slips: allows children to ask you permission to specific blocked sites

Online Timer: control when and how long your child is online