

Peer Mediation is a course designed to train students to assist others in conflict resolution. The class will involve a great deal of cooperative learning, emphasizing active listening techniques, team development, interviews, and journal writing.

Specifically, units of instruction will include:

- ◆ Self-awareness and team building
- ◆ Defining conflict
- ◆ Dealing with conflict
- ◆ Recognizing different points of view
- ◆ Communication skills
- ◆ Managing anger
- ◆ Problem solving
- ◆ Mediating conflicts
- ◆ Cultural differences in communication and conflict
- ◆ Contemporary social issues
- ◆ Negotiation

